NATURAL GAS PIPELINES:

What you need to know about living and working near a natural gas pipeline

For more information, please visit:
piedmontng.com/Safety

For additional free copies of this brochure, please contact us at pipelinesafety@piedmontng.com and let us know how many to send.

Important SAFETY MESSAGE for neighbors of natural gas pipelines
You’re receiving this message because your home or business is located near a natural gas pipeline.

Natural gas is transported through a network of underground pipelines that may be located near or on your property. Even if you are not a natural gas customer, you may live and/or work near one of these natural gas pipelines. While some pipelines have clear markers, others do not.

How to contact Piedmont Natural Gas
800.752.7504

Natural gas leaks often cause bubbling water, blowing dirt or dead plants. You may also see sinkholes and/or exposed pipe.

Natural gas leaks often cause a hissing sound near a natural gas line or meter.

If you smell gas, get out fast and call 911.

How to recognize a NATURAL GAS LEAK

SMELL
Natural gas smells like rotten eggs

LOOK
Natural gas leaks often cause bubbling water, blowing dirt or dead plants. You may also see sinkholes and/or exposed pipe.

LISTEN
Natural gas leaks often cause a hissing sound near a natural gas line or meter.

SPECIAL BEHAVIORS
Natural gas has low density and is lighter than air. It rises into the atmosphere and dissipates in open areas. It collects overhead in enclosed areas.

HAZARDS
Extremely flammable and explosive, natural gas can cause suffocation to occur if it displaces the oxygen in an enclosed area.
Calling 811 is easy and FREE. Here’s how it works:

• You call 811 (a free call) at least three business days before you plan to dig
• Within approximately three business days, the utility lines on your property will be marked
• You can then see where your underground utility lines are located, preventing you from damaging them when you dig

Projects that warrant a call to 811 include the installation of:

• Septic tanks and sewer lines
• Swimming pools
• Wells
• Sprinkler systems and water lines
• Basketball goal posts or mailbox posts
• Fence and deck posts
• Trees and shrubs
• Mailboxes

Please note that any lines not installed directly by a utility, such as lines for grills, decorative lighting, or water or sewer laterals, must be located by a private locating service in addition to 811.

• When you dig, do so carefully
   » If you accidentally nick or scrape a pipe, damage or cut the wire buried near the pipe or see even minor damage to a pipe – call 800.752.7504

• Be a pipeline watcher
   » If you see unauthorized digging or other suspicious activity near our pipelines – call 800.752.7504
   » Natural gas lines are marked in yellow

Avoid cutting underground utilities

Your utility lines will be marked with flags or paint. Use the color code chart below to determine which utilities have been marked.

<table>
<thead>
<tr>
<th>Color</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>WHITE</td>
<td>Proposed excavation</td>
</tr>
<tr>
<td>PINK</td>
<td>Temporary survey markings</td>
</tr>
<tr>
<td>RED</td>
<td>Electric power lines, cables, conduit and lighting cables</td>
</tr>
<tr>
<td>YELLOW</td>
<td>Gas, oil, steam, petroleum or gaseous materials</td>
</tr>
<tr>
<td>ORANGE</td>
<td>Communication, alarm or signal lines, cables or conduit</td>
</tr>
<tr>
<td>BLUE</td>
<td>Potable water</td>
</tr>
<tr>
<td>PURPLE</td>
<td>Reclaimed water, irrigation and slurry lines</td>
</tr>
<tr>
<td>GREEN</td>
<td>Sewers and drain lines</td>
</tr>
</tbody>
</table>
About Piedmont Natural Gas

Piedmont Natural Gas works every day to maintain the safe operation, design and installation of our pipelines. We operate more than 2,800 miles of transmission pipe and more than 22,000 miles of smaller distribution pipe.

Piedmont’s standard safety procedures and programs
- Maintenance of pipeline rights of way
- Periodic pipeline and facilities inspections and surveys
- Periodic pipeline maintenance
- Pipeline construction standards

Our integrity management plan provides a process of assessing and mitigating risks along the pipeline system. In addition, high consequence areas, such as environmentally sensitive areas, urban areas and commercial waterways, are designated and addressed. If you have any questions about pipeline safety or about Piedmont’s pipeline integrity management programs, please contact us at pipelinesafety@piedmontng.com.

How does Piedmont Natural Gas respond to emergencies?
- Piedmont Natural Gas will coordinate our response with local emergency responders to maintain public safety
- Piedmont Natural Gas will actively communicate the situation to the public as needed through our media partners and via other communication channels, including going door to door and calling homes and businesses in the area
- Corrective action will be taken immediately or scheduled to maintain the safety, integrity and reliability of our natural gas pipeline facilities

For educators and parents, please visit dukessafty.com/schools.

More information regarding pipeline safety

Pipeline Resources and Information
- Pipeline 101 – pipeline101.com
- American Gas Association – aga.org
- Common Ground Alliance – commongroundalliance.com

Regulatory Agencies
- Department of Transportation – transportation.gov
- Office of Pipeline Safety – phmsa.dot.gov

State 811 Resources
- North Carolina 811 – nc811.org
- South Carolina 811 – sc811.com
- Tennessee 811 – tn811.com

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