



# NATURAL GAS PIPELINE SAFETY

an important message from Piedmont Natural Gas

How to  
identify a  
**NATURAL  
GAS LEAK**



## LOOK

Natural gas leaks often cause bubbling water, blowing dirt or dead plants



## LISTEN

Natural gas leaks often cause a hissing sound near a natural gas line or meter



## SMELL

Natural gas smells like rotten eggs

## IF YOU SUSPECT A NATURAL GAS LEAK



**Leave** the area immediately



**DO NOT** attempt to stop a leak



**DO NOT** use anything electrical that may create a spark — this includes a cellphone



**Call 811** before you dig anywhere on your property – no matter how small



**Call Piedmont** at **800.752.7504**, or **call 911** if the smell is strong



**Know what's below.  
Call before you dig.**



**DO NOT** attempt to locate the source of a leak

## HAVE YOUR UNDERGROUND PIPING CHECKED PERIODICALLY

Piedmont Natural Gas does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if corrosion or leaks are discovered. For assistance locating, inspecting or repairing buried piping, please contact Piedmont Natural Gas or a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

