



NATURAL GAS PIPELINE SAFETY

an important message from Piedmont Natural Gas

How to
identify a
**NATURAL
GAS LEAK**



LOOK

Natural gas leaks often cause bubbling water, blowing dirt or dead plants



LISTEN

Natural gas leaks often cause a hissing sound near a natural gas line or meter



SMELL

Natural gas smells like rotten eggs

IF YOU SUSPECT A NATURAL GAS LEAK



Leave the area immediately



DO NOT attempt to stop a leak



DO NOT use anything electrical that may create a spark — this includes a cellphone



Call 811 before you dig anywhere on your property – no matter how small



Call Piedmont at **800.752.7504**, or **call 911** if the smell is strong



**Know what's below.
Call before you dig.**



DO NOT attempt to locate the source of a leak

HAVE YOUR UNDERGROUND PIPING CHECKED PERIODICALLY

Piedmont Natural Gas does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if corrosion or leaks are discovered. For assistance locating, inspecting or repairing buried piping, please contact Piedmont Natural Gas or a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

